

and Technology

largest offshore installation

in Malaysia for Kasawari Gas Field Development.

RM3.3 Million

realised value creation through the delivery of projects, technical and digital solutions.

Progressed deployment of our proprietary Proton Exchange



Membrane (PEM) electrolyser for

rogen

Crowdsourced over



through the global Race2Decarbonise hackathon towards

meeting enterprise short-term abatement target.





Ir. M Yusri M Yusof Senior Vice President* Project Delivery and Technology

With innovation being integral to the energy landscape amid accelerated global energy transition, PETRONAS' Project Delivery and Technology (PD&T) Division has been pivotal in driving our groupwide business and sustainability ambitions

PD&T as PETRONAS' Centre of Excellence is the technology and engineering nexus offering deep expertise and innovative solutions to advance the Group's core business and growth areas.

As a safe, reliable and progressive solutions partner, PD&T recorded transformative growth while shaping and safeguarding operations across the value chain towards realising the aspirations of the enterprise and its stakeholders.

This achievement is due to the visionary leadership of Datuk Ir Bacho Pilong who led PD&T previously.

The division delivered notable milestones in line with PETRONAS' Energy Transition Strategy demonstrating passion and commitment towards making impact in the energy landscape through our expanding innovation ecosystem.

In 2023, we pushed for wider adoption of PETRONAS' proprietary solutions through commercialisation. The efforts to create value and touch lives with our technology were intensified through the formation of Group Technology and Commercialisation.

Meanwhile, the deployment of key technology and delivery of capital projects, together with our pursuit of active collaborations to foster innovation, have propelled us along the pathway to a lower carbon future.

Note:

* Appointment as at 1 January 2024.



PETRONAS An Overview

Key Messages

Value We Create Strategic Insights

sustainable aviation fuel.

Business Review Sustainability at PETRONAS

Commitment to Governance

Financial Review and Other Information

Key Focus Areas and Results

What We Did in 2023 **Focus Area** Results **Stakeholders** Core **Key Strategic Value Projects** • Completed the largest offshore **Business** installation for the Kasawari Gas • Spearheaded significant Field Development Project. advancements in key technology and capital projects. **Project Delivery Excellence** Managed 830 projects valued at RM12.3 billion annual CAPEX. • Continued delivering projects on time, on budget, on scope. **Operational Excellence** • Piloted Malaysia's first 5G private network to enable advanced digital • Spurred innovation via digital and initiatives and optimise operational technology advancement to performance. improve efficiency, productivity · Achieved significant enterprise and operational excellence. value creation through AlphaLNG, for gas and LNG production, cargo scheduling, price and cost optimisation. Progressed deployment of **Hydrogen Innovation** New PETRONAS' proprietary Proton • Progressed in-house hydrogen **Business** Exchange Membrane (PEM) technology. electrolyser for hydrogen production. **Strategic Carbon Capture and** Achieved successful Factory Storage Implementation Acceptance Testing for Rotating Packed Bed for Integrated Cryomin • Deployed innovative carbon Onshore Plant. capture and storage (CCS) technologies for effective carbon management. **Specialised Product Innovation** • Achieved end-to-end R&D capabilities ranging from innovative • Developed specialty chemicals and chemistry creation and technology circular economy technology for piloting such as graphene and businesses. high performance catalysts for

Project Delivery and Technology

Key Focus Areas and Results What We Did in 2023 **Focus Area Results Stakeholders** New **Technology Commercialisation** Transformed refinery waste **Business** by-products into premium · Commercialised technology and materials such as graphene used digital solutions. for coating (ProShield+), composite and battery (ProCharge+). • Commercialised digital solutions such as VOLANT, a unique integrated setup to facilitate high speed connectivity; and STEAR, an Al-powered logistic solution for business efficiency and GHG emissions reduction. **Net Zero Enterprise Decarbonisation Focus** • Deployed Structured Energy Carbon Trending and Performance • Accelerated asset decarbonisation **Emissions** Assessment for Combustion through initiatives towards flaring Engine, a decarbonisation or venting reduction, energy programme through fuel gas efficiency and emissions optimisation for stationary accounting by leveraging combustion; and a vent-to-flare technology. conversion project to achieve zero routine venting at the Temana platform. • Crowdsourced 1,500 innovative decarbonisation ideas worldwide through PETRONAS' first decarbonisation hackathon, Race2Decarbonise. **Methane Emission Management** · Achieved the United Nations Environmental Programme Oil and • Strengthened methane emissions Gas Methane Partnership 2.0 Gold management in line with Standard on methane emissions international principles and management pathway. collaborations, including ASEAN initiatives and partnerships for methane emissions reduction. **CCS Innovation** Advanced the development of three CCS hubs in Malaysia. • Defined CCS hubs development · Achieved commercial readiness for and technology milestones in line flue gas membrane contactor. with the National Energy Transition Roadmap.

Key Messages

Value We Create

Strategic Insights

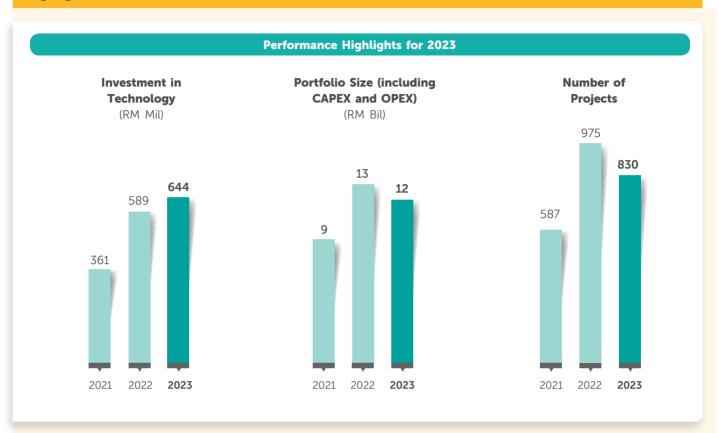
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Highlights and Achievements





Project Delivery and Technology

Challenges

Challenge

Volatility, Uncertainty, Complexity and **Ambiguity**

Conditions that impact the ability to deliver business commitments.

Delivery Structure Review and Agile Processes: Enhanced efficiency and responsiveness through comprehensive review of our delivery structure. Enhancements included implementing agile business processes for adaptability and facilitating changes to meet commitments.

Mitigation Action

• Opportunities from Trades Agreement: Capitalised on opportunities to strengthen and diversify vendor network, optimise fabricators, streamline supply chain and foster growth of local contractors' ecosystem.

Talent Development

Managing capability and capacity gaps.

- Talent Improvement Programme: Developed a programme aimed at building a workforce with a broad range of skills and perspectives.
- Conscious Inclusion Programme: Implemented a Diversity and Inclusion awareness programme; and conducted a benchmarking study on neurodiverse capability development to build skills and encourage intentional inclusion.

Cyber Security

Managing exposure to cyber security threats in digital activities.

- Cross-Unit Cyber Security Collaboration: Strengthened collaboration for an integrated defence against cyber threats.
- Robust ICT Business Continuity Measures: Implemented business continuity measures and conducted tabletop exercises for cyber security scenario evaluation.

Results

- · Established an optimised approach with phased planning for enhanced delivery.
- Revised critical cross-functional work processes for data and target adaptability.
- Collaborated on a study to understand the impact of free trade agreements groupwide.
- Initiated a comprehensive study to enhance the project delivery ecosystem encompassing market consolidation.
- Executed a comprehensive Talent Reshaping Programme.
- Completed a conscious inclusion programme and benchmarking study to establish a capability framework and identified partner for collaboration.
- Pilot programme for neurodivergent talents.
- Deployed Enterprise Cyber Security Governance Framework in the operational technology environment.
- Implemented Ransomware Crisis Process.

Opportunities

- Technology Stewardship in Energy Transition: PD&T is advancing technologies required to deliver the PETRONAS Energy Transition Strategy.
- **Diverse Talent Utilisation:** PD&T will continue to develop a diverse workforce with the talents and expertise necessary to create value and unlock opportunities.
- Strategic Collaborations for Growth: PD&T will actively foster more significant synergies with strategic partners to propel PETRONAS' Core and New Business growth.



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Our Approach to Sustainability

- Eco-Conscious Initiatives: Reduced single-use plastics in PD&T projects and facilities, avoiding 67 tonnes of plastic waste. Additionally, PD&T conducted 39 community and environmental conservation programmes. These social impact programmes reached 4,748 people, collected 924 kilograms of waste, released 650 turtles and planted 569 trees.
- Social Performance Enhancement: Improved technical capabilities and internal controls focusing on forced labour and social risk assessment for vendors and partners in PD&T's managed projects in alignment with national regulations and plans.



For more information on our sustainability contributions, please refer to pages 108-197.

▶ Our Outlook

Short-Term Outlook

At PD&T, we aim to advance PETRONAS' Core Business and New Business growth by excelling in project delivery and asset operations, providing expertise leadership, technological and engineering advancements, and sustaining and scaling up our digital ecosystem.

Our primary focus in the short term includes:

- Intensifying and accelerating decarbonisation by taking comprehensive measures to progress the energy transition.
- Ensuring that technology investments support key business growth priorities in CCS, renewable energy, hydrogen and advanced materials.
- Driving the commercialisation of matured technologies and digital solutions.

Among the key projects in our pipeline are the Kasawari Gas Field Development and the Kasawari CCS project. We will also scale up proprietary technologies and advance PETRONAS' hydrogen plans.

Medium- to Long-Term Outlook

As PETRONAS' Centre of Excellence and preferred solutions partner for the energy industry and beyond, we will continue identifying innovative solutions to maintain our competitive edge. We will leverage our expertise in project delivery, technology, technical and digital solutions, while ensuring safe and efficient operations throughout the value chain.

We will also promote, advocate and oversee enterprise decarbonisation and enterprise electrification to support PETRONAS in achieving its emissions reduction targets.

In accelerating our energy transition journey, we have fortified our Five-Year Strategic Plan 2024-2028 to drive sustainable growth, focusing on three key thrusts:

- Ensure continuous safety, reliability and efficiency improvements through distinctive technology solutions.
- Unlocking and accelerating commercialisation opportunities to generate new revenue for the Group.
- Intensifying research advancements supporting PETRONAS' Energy Transition Strategy in the identified focus areas:
 - i) Driving renewables: Supporting the growth of hydrogen to fast-track the energy transition.
 - ii) **CCS:** Advancing engineering for carbon capture technologies.
 - iii) Circular economy: Repurposing waste into new products.
 - iv) Advanced materials: Strengthening asset integrity, extending service life and reducing overall carbon footprint.
 - v) Improving decarbonisation: Managing and reducing greenhouse gas emissions from assets.
 - vi) Advancing specialty chemicals: Ensuring progress in producing and utilising specialty chemicals beyond oil and gas into everyday consumer products.

Moving forward, we will continue to pursue technological and digital advancement throughout our value chain to ensure we meet the Group's business goals and realise our Net Zero Carbon Emissions by 2050 Pathway.